DIBRUGARH UNIVERSITY
DIBRUGARH-786004

E-TENDER NO.DU/NIT-2023/File-VII/191   **Dated:04.07.2023**

E - TENDER

For

Development and Implementation of Examination Confidential Work Management System (ECWMS) at Dibrugarh University

Website: www.dibru.ac.in tender document can also be downloaded from www.assamtenders.gov.in .

No. DU/NIT-2023/File-VII/191   **Date:04.07.2023**

e-TENDER NOTICE

Open tenders are invited through e-tendering process from reputed companies/firms for Development and Implementation of Examination Confidential Work Management System (ECWMS) at Dibrugarh University (D.U), Assam. For details please visit the website ***https://assamtenders.gov.in.***

Detailed scope of work, Terms & Conditions *etc.* are given in the **Tender Document** . Last date of submission of tender with all relevant papers is 26.07.2023 up-to 11:30 A.M. to be submitted through ***www.assamtenders.gov.in***.

Availability of Online Bid	From 04.07.2023	
Last date for submission of Bid	26.07.2023 up-to 11:30 A.M	
Time & Date of opening of Bid	26.07.2023 at 2:30 P.M	
Place of opening of Bid	Office of the Registrar, D.U.	
Cost of Document	Rs. 2,000.00	**To be paid online at assamtenders.gov.in**
Earnest Money Deposit (EMD)	Rs. 2,50,000.00	

The tender should be separately submitted in two parts *i.e*. **Part - I** (TECHNICAL BID) and **Part–II** (FINANCIAL BID). The Technical Bid shall be opened on above mentioned date and time and the Financial Bid shall be opened of only those bidders who qualify in Technical Bid at a later date which shall be apprised through the e-tender portal. Dibrugarh University reserves all the rights to reject any or all the tenders without assigning any reason thereof.

The Bidder shall submit both Technical Bid and Financial Bid through online. One hard copy of Technical Bid along with supporting documents and clearly marked as '**HARD COPY OF TECHNICAL BID**' shall have to be submitted at the Office of the Registrar, D.U on or before ……/……/2023.In the event of discrepancy between online & manual Technical Bid, the bid will be cancelled.

Sd/-
Registrar
Dibrugarh University

Copy to:
1. Dibrugarh University Website.
2. Notice Board
3. Office File   Sd/-
                           Registrar
                    Dibrugarh University

TENDER DOCUMENT

SECTION– I

INSTRUCTIONS TO BIDDERS

1. **GENERAL GUIDELINES**

   1.1 TENDER DOCUMENT

   Tender document can be downloaded from the e-tendering portal Government of Assam *i.e.* **www.assamtenders.gov.in** or from the website www.dibru.ac.in

   1.2 The tender submitted by the bidders shall be unconditional.Conditional tenders will be summarily **REJECTED**.

   1.3 All bidders are cautioned that tenders containing any deviation from the contractual terms and conditions, specifications or other requirements and conditional tenders will be treated as not responsive.

   1.4 The bidder is expected to examine the Tender Document carefully. Failure to furnish all information required as per the Tender Document will result in the **REJECTION** of the bid.

2. **PREPARATION OF BIDS**

   2.1 Language of Bid & Correspondence

   The Bid will be prepared by the Bidder in English language only. All the documents relating to the Bid (including brochures) supplied by the Bidder should also be in English, and the correspondence between the Bidder & University will be in English language only.

   2.2 Documents comprising of Bid: The Bidder will prepare the bid in two parts: - **TECHNICAL** and **FINANCIAL**. The TECHNICAL part will contain all the documents related to registration, eligibility, technical specification, execution methods, company profile, experience etc. while FINANCIAL bid will contain the rates(in Rs) as per the given format(BOQ).

   2.3. Preparation of Financial Bid

   The Financial Bid shall consist of rates as per the given format (BOQ):

   1. The rates are to be quoted by the bidders in Indian currency (rupees) only and payment shall be made to successful bidders in Indian Rupees only. Statutory applicable taxes (GST, Sales Tax/VAT, Service Tax etc.) should be mentioned separately in the Financial Bid. **L-1 will be**

evaluated on total price quoted including AMC charges inclusive of all taxes. However, Unit Price quoted should be inclusive of all other levies, statutory taxes, Custom Duty Charges and charges such as Octroi, Packaging & Forwarding charges *etc*. and should be delivered at the premises of Dibrugarh University, Dibrugarh.

2. The rates quoted by the bidder will be used for comparing the bids and rates must be quoted only in figures in BOQ specified for the purpose.

2.4. Cost of Bidding

The Bidder shall bear all the costs associated with the preparation and submission of its bid, and "the tendering Authority" in no case, will be responsible or liable for these costs, regardless of conduct or outcome of the bidding process.

2.5 Validity

The bid should be valid for acceptance up to a period of 180 Days. The Bidders should be ready to extend the validity, if required without any additional financial implications.

2.6 Delivery

The work should be started within **fifteen days** after the work order and the system should be implemented within eight months from the date of order. If the bidder fails to start the work or do not perform the service by the specified date, penalty at the rate of 1% per week of the total order value subject to the maximum of 10% of total order value will be deducted.

2.7 Training and Support

Bidders need to provide adequate training on Administration and Operation of the system and also provide necessary support as and when required to the nominated persons of Dibrugarh University at their cost. Dibrugarh University will not bear any training expenditure.

3. SUBMISSION OF DOCUMENTS & BIDS

3.1 COVER I: DOCUMENTS TO BE UPLOADED AT THE TIME OF ONLINE SUBMISSION
Scanned copies of the following documents shall be uploaded by the bidder in Cover No. 1 at the time of online submission of the bid:-

a) Cost of bid form and Bid Security/EMD paid proof.

b) Valid G.S.T., PAN Certificate of the bidder (Scan Copy).

c) ITR returns of last three financial years .(Scan Copy).

d) Audited Balance sheet of the firm for the last three financial years and Turnover certificate of C.A. (Scan Copy).

e) All the required Certificates (Scan Copy)

f) Client list and work done list. (Scan Copy)

g) Scan Copy of Form A, Form B and Form C duly Signed and stamped.

h) Scan Copy of Schedule–II (Compliance of Eligibility Bid), Duly Signed by authorized signatory with stamp.

i) Scan Copy of Proposed Specification and Features of **ECWMS**

j) Scan Copy of Schedule–III Declaration Duly signed by authorized signatory with stamp.

3.2 Cover II: FINANCIAL BID

The Bidder shall quote its financial offer duly signed in terms of item rates at the appropriate place of tender template in Excel Format File "BOQ.xls''.

4. BID OPENING AND EVALUATION

4.1 The Bids shall be opened as per schedule given in Notice Inviting Tender/Schedule of the Tender Process.

4.2 The tendering authority will first open the eligibility and technical bid documents of all bidders and after scrutinizing these documents will shortlist the bidders who are eligible for Financial Bidding Process.

4.3 The bidder may or may not be present in the office of the Tender opening authority at the time of opening of Financial Bids. However, the results of the Financial Bids of all bidders shall be available on the e-tender portal immediately after the completion of opening process.

5. Award of Contract

5.1 University will award the Contract to the substantially responsive Bidder who offer the lowest total cost. The negotiation in special case shall be made with the L-I bidder only.

5.2 The lowest Bidder can be denied the right of continuing with the contract, if the work fails to meet standard performance criteria as per Scope of work . In such an event, the next lowest bidder (L-2) shall be considered totally on the cost and risk of the L-I bidder.

5.3 The University reserves the right to accept or reject any Bid or to annul the bidding process fully or

partially or modifying the same and to reject all Bids at any time prior to the award of Contract, without incurring any liabilities in this regard.

6. **Signing of Contract and Non-Discloser Agreement**

    6.1 The selected bidder shall be required to execute a Contract Agreement with the University for a period of minimum three years before implementing the system.

    6.2 The selected bidder will also submit a notarized undertaking that integrity, secrecy and security of the data to be maintained.

7. **Performance Bank Guarantee**

    7.1 The selected bidder shall have to submit a **Performance Bank Guarantee of Rs. 2,50,000/- (Rupees Two Lakh Fifty Thousand) only** for a period of not less than 36 months from the date of execution of the contract agreement, which shall be subject to encashment in case of non compliance of any of the conditions as laid hereunder.

SECTION-II

A. ELIGIBILITY CRITERIA

1. The Bidder should be a company registered under Indian Companies Act 1956 or a Partnership firm (The copy of Registration Certificate issued by Registrar of Firms/ Certificate of Incorporation issued by Registrar of companies must be attached.)

2. The Bidder should have **minimum 10 years of experience** in Development, Implementation and Maintenance of Software related to Examination Data Processing with result declaration and Confidential Work Management in Universities/Boards/Councils or Reputed Organizations. (Copy of work orders/Work Completion Certificate signed by competent authority must be submitted for proof of experience)

3. The bidder should have successfully implemented Examination Data Processing System with result declaration or Confidential Work Management at least **in two public universities in India**. Documentary evidence in support of this duly certified by Authorized Signatory is required to be attached. Work orders/completion certificates of projects must be enclosed and filled in Form-B.

4. The Bidder should have minimum average annual turnover of **Rs. One Crore** during the last three financial years.(Copy of the audited Profit & Loss Statement & Balance Sheet of the firm and Certificate from the Chartered accountant clearly stating the turnover must be submitted)

5. Bidder must have **at least five years of experience in developing/maintaining secure cloud-based online system handling confidential data** (Work order copy of developing/maintaining such system must be attached)

6. The bidder should give an undertaking in the form **of notarised affidavit of Rs. 50/- that it has not been blacklisted** by any Government/Autonomous/PSU type organizations, etc.

7. Detailed profile of the Company/ Firm of the bidder with Memorandum of Association (MoA).

8. Bidder should have at least **CMM/CMMI level 3** valid certification as on date.

9. Bidder should be **ISO 9001:2015**, and **ISO 27001:2013** certified.(copy of same should be attached)

10. The bidding firm/company must be a single company and no consortium shall be allowed (Copy of registration of firm be attached).

11. Income Tax Returns of past 3 financial years of the bidder.

12. The Bidder must have a valid PAN, & GST No. (Copy of same should be attached).

13. It is reiterated that University's decision regarding Bidder's eligibility will be final.

B. GENERAL TERMS AND CONDITIONS

1. The technical bid shall contain the documents specified or claimed by the bidder regarding fulfilling the eligibility and should be signed by the bidders on each page with proper pagination, undertaking by the Bidder that they have enough experience and trained staff to undertake the work failing which the bid will be summarily rejected.

2. The bidder should provide the contact details of the person(s) to be contacted for any clarification and support..

3. The bidder shall have to provide offline support for at least one month soon after the go-live of the system. After that the bidder should be able to provide support through online/telephone throughout the contract period.

4. The bidder shall have to arrange its own staff including their accommodation and food during the period of offline support. DU would neither bear any expenses nor accept responsibility for the same and there would be no employer-employee relationship between DU and the staff of the bidder. However, complete secrecy and confidentiality with regard to the data is required to be maintained by the firm and its employees. Any deviation from the same shall attract severe penal liability against the firm and the erring employee.

5. An appropriate agreement will be executed by the bidder with DU, on the agreed terms and conditions. The University will deal with the bidder directly and no sub- contract/agent/consultant etc. should be asked by the bidders to represent their cause and they will not be entertained by the University.

6. The University, in its discretion, reserves the right to reject or accept any or all the bids partly or completely at any time without assigning any reason thereof

7. In the event of termination of contract, the DU shall be entitled to forthwith forfeit the security deposit either full or in part apart from taking such legal remedies as are available in law. The bidder shall hand over and shall not claim any right in any manner over the data, which will be the property of the University.

8. If the rate quoted by any of the bidders appears to be unreasonable/abnormally low or high in comparison to prevalent market rate at the relevant point of time, the tender may be rejected.

9. Only working solution providers having sound knowledge and experience of executing projects involving examination data processing/confidential work management shall be eligible and no joint bids and outsourcing or subletting of any nature / third party would not be accepted.

10. The terms and conditions duly signed by the Bidders should accompany the specific Tender **SCHEDULE-III**.

11. The DU, in its discretion, reserves the right to reject all or any part of the tender without assigning any reason thereof.

12. **Force Majure:** If, at any time, during the continuance of the agreement, the performance in whole or in part by either party of any obligation under the agreement shall be prevented or delayed by reasons of any war, hostile acts of the enemy, civil commotion sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes and lock outs and any statute, statute rules, regulations, orders or requisitions issued by any Govt. Department or a competent authority or acts of God (hereinafter referred to as eventualities), then provided notice of the happening of any such eventuality is given by either party to the other within fifteen days from the date of occurrence thereon, neither party shall, by reason of such eventualities be entitled to terminate this contract agreement nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance.

13. **Payment:** All prices will be in Indian Rupees. The payment for development and implementation of the system will be released on flawless running of the system for at least three months after go-live on production of bill certified Controller of Examinations, DU. The bidder shall have to provide free maintenance and support for the first one year after go-live of the system. The bidder shall be allowed to claim AMC from the next year onwards. The rate of AMC rate will be constant for initial three years. After that the bidder may request to enhance the AMC for another three years or mutually agreeable period at a rate to be fixed on mutual discussion by the firm and the University. Any penalties imposed on the agency for non- performance will be deducted from the payments.

14. **Dispute Resolution:** If a dispute arises out of or in connection with this contract, decision of the Higher Authority, Dibrugarh University shall be final and binding. Any objection to the decision shall be subject to the jurisdiction of Courts at Dibrugarh, Assam. Any other jurisdiction mentioned in the invoices of the manufacturers/distributors/ dealers/suppliers etc. shall be invalid and shall have no legal sanctity.

15. The bidder shall be governed by the laws and procedures established by Government of India/ Assam .Govt. within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings / processing.

C. PENALTY CLAUSE

1. The bidder is responsible to keep the data in safe and secure environment. If any security breach is found, it will be treated seriously and appropriate penalty/action including black listing/debarment of the bidder, as deemed fit shall be imposed by the University in addition to the forfeiture of performance security. The decision of the **Hon'ble Vice-Chancellor,**

Dibrugarh University in such case shall be final and binding on the bidder.

2. Complaints should be attended, maximum within 12 hrs and should be resolved within 24 hrs after registering of complaint via email/phone. **Otherwise a penalty of Rs. 1000/- (Rupees One Thousands only) per day will be Charged and shall be deducted accordingly.**

3. Delay can be condoned by competent authority on justified ground.

SECTION-III
Technical Specifications
SCOPE OF THE WORK

The scope of work for the bidder for the project is broadly segregated under the following:

- Design, Development, Implementation and Maintenance of the Examination Confidential Work Management System(ECWMS).

- Provisioning of advanced security mechanism for user authentication ,integrity and data protection by applying state-of the art technologies like blockchain, digital signatures, two-step verification using mobile and email OTP etc. wherever applicable.

- Provisioning of advanced logging and audit trail facility.

- Provisioning of Cloud based infrastructure from MeiTY (Govt. of India) empaneled Cloud Service Provider (CSP) required for hosting the system.

- Security audit shall be conducted by the successful bidder before submission of bill through a CERT-in empaneled Security Auditor.

- Regular backup should also be enabled along with all the standard updated security measures so as to minimize the risk of data theft or hazard in any form.

- Training to Dibrugarh University Staff.

- Technical Support to the University Staff as and when necessary.

- Onsite deputation of a Technical Person for One Month soon after the implementation of the system.

- Customization and Enhancement of the functionality in the modules as per Dibrugarh University requirements as and when necessary during the contract period.

Detail Requirements:

Examination Confidential Work Management System (ECWMS) will have the following modules –
1. Manuscript Tracking System(MTS) Module
2. Digital Question Bank & Paper Generator Module
3. Examination RTI Management Module
4. Re-evaluation/Re-scrutiny & Post Exam Tracking Module
5. Receipt & Dispatch Module for Exam Zones
6. Registration Module (For examination not processed through the EDPS software)
7. Absentee Module

1. MTS Module:

This module shall perform the following:

i. The system shall provide to create a pool of examiners with data feed by different colleges, departments etc. The examiner details may include name, contact details, paper taught in a semester, year of experience, date of joining or superannuation etc.

ii. The system shall provide the facility to create a Panel of Examiners from the teacher pool.

iii. The system shall generate Appointment letter for Paper Setter, Moderator etc and shall send automated emails to them

iv. The system shall provide the facility of attaching concerned syllabus with sample Question Papers, Remuneration Bills etc.

v. The system shall keep the track of receiving manuscripts from each examiners and may send Alert as and when necessary.

vi. The system shall facilitate to prepare the Panel of Moderator based on experience and other important criteria.

vii.   The system shall provide facility to generate appointment letters to the moderator and send necessary emails.

viii.   The system shall maintain the track of the various activities involved in the process of paper-setting and moderation.

2. Digital Question Bank & Paper Generator Module

This module shall provide the following facilities:

i. The system shall provide the facility to prepare for Subjective as well as Objective Question Bank

ii. The shall provide facility to type questions and to set difficulty levels

iii. The system shall provide the facility to create Question Paper Template for various subjects and various types

iv. The system shall facilitate to copy, edit and modify the Question Paper template

v. The system shall provide the facility of generate Subjective Exam Questions based on MCQ, Scenario-based questions, SAQs, BAQs, LAQ sets.

vi. The system shall provide the facility of generation of secured and encrypted question papers.

vii. The system shall generate various reports required by CoE and higher authorities.

3. Examination RTI Management Module

This module shall perform the following functions:

i. RTI application Form shall be received and updated in this module

ii. The system shall generate report/statement of RTI applicant and shall be available to the other Exam Branches.

iii. The other Branches shall update the answer-scripts record in the system

iv. The system shall send emails to the applicant to call for viewing answer-script.

v. The system shall provide the facility to update the application for rectification of answer-scripts.

vi. The system shall maintain the record of forwarding the Rectification Form and answer-script to the other Exam Branches

vii.   After receiving the results, the system shall generate a report for approval

viii.   The applicants shall be able to view the status of the various stages of their applications through this module.

4. Re-evaluation/Re-scrutiny & Post Exam Tracking Module

This module shall perform the following functions for the Re-evaluation/Re-scrutiny of an examination:

i. Receives applications from candidates eligible for Re-evaluation/Re-scrutiny

ii. The Examination Branch (B Section) scrutinizes the applications and forward these applications to the concern Officers for further actions.

iii. The system shall generate report course-wise from the received applications

iv. The system shall maintain the record of appointment of Examiners/ Tabulators for re-evaluation & re-scrutiny of answer-scripts.

v. The system shall maintain the record of appointment of Officer on Special Duty (OSD) & AOSD for re-evaluation work.

vi. The system shall generate appointment letter for the Examiners, Tabulators, OSDs etc. and there should be provision for sending automated emails.

vii.   The system shall maintain the record of dispatching and receiving of answer-scripts to/from the Examiners.

viii.   The system shall maintain the record of declaration of results, printing of marksheets and dispatching of marksheets.

ix. The system shall maintain the final status of an application.

5. Receipt & Dispatch Module for Exam Zones

This module shall perform the following functions –

i.   The Admin shall create Zones for an examination and shall provide necessary credentials to them for login.

ii. The Admin shall provide necessary credential to the Examination Centres to update the number of scripts, Absentee's Roll Nos, upload Attendance Sheet exam-wise

iii. The Examination Centre shall update the dispatch record of the Answer-scripts exam-wise.

iv. The respective Zone shall acknowledge the receipt of answer-scripts.

v. The Zone shall keep record for dispatching and receiving of answer-scripts to/from the Examiner/Evaluator.

vi. The facility for alert should be in the module to monitor the progress of evaluation of answer-scripts.

vii.   The Zone shall update the dispatch details of evaluated answer-scripts to the University.

viii.   Reports of various activities are to be generated in the Admin level.

6. Registration Module (For examination not processed through the EDPS software)

i.   The system shall provide facility to enter student record (Name, Father Name, Mother Name, Name of the college, photo etc.) by students themselves within specified dates.

ii. The concern college/institute shall verify the students, records for registration and shall approve the data entered by the students.

iii. The college/institute shall be able to generate reports.

iv. After verification by the colleges/institutes, the University shall issue Registration No. in predefined format to the approved candidates.

v. The system shall generate Registration No. and provide facility to the Registration & Certificate Branch of the University to print Registration Cards in pre-printed Registration Card.

vi. There shall be provision for downloading of Registration Card for both students and colleges.

7. Absentee Module

i.   The colleges/institute shall enter the records of Absentees in an examination.

ii. The Examination Branch of the University shall be able to view and take actions on the absentee record.

iii. There should be provision of Alert/Status provision in the system so that college may view the status

iv. Alert may be sent through email also.

SECTION IV
(FORMS AND SCHEDULES)

FORM –A
(To be submitted with Technical Bid)

FINANCIAL PARAMETER

TURNOVER

Sl. No	Financial Year	Total Turnover (Rs)	Average Turnover(Rs)
1			
2			
3			

Name:

Designation:

Company:

(Signature of the authorized signatory with stamp)

FORM –B
(To be submitted with Technical Bid)

EXECUTION AND SUPPORT PROFILE

MANPOWER DETAILS RESPONISBLE FOR THE PROJECT

Sl. No	Name and Designation	Qualification and Specialization	Experience in years

Name:_____

Designation:_____

Company: _____

(Signature of the authorized signatory with stamp)

FORM - C

WORK EXPERIENCE CERTIFICATE
(Support with Documents Pertaining to Work Orders)

(To be submitted on company's letter head with Technical Bid)

SL. No.	Order Number and date	Order Placed by (full contact address of such agencies)	Nature of Work	Date of completion of delivery	Remarks
.					
.					
.					
.					

Name:_____

Designation:_____

Company: _____

(Signature of the authorized signatory with stamp)

SCHEDULE –I

PRICE SCHEDULE FORMAT
(To be uploaded in BOQ online)

Sr. No.	Item Description	Rate	Quantity	Total Amount Quoted (in Rs.)	Total Amount (In Words)
1	Development/Customization and Implementation of the system including training and support. (One time)		01		INR ____ only
2	Annual Maintenance Charge (Rate per annum, to be quoted for total three years)		03		
Grand Total = 1+2					

SCHEDULE-II

(Fill in the fact sheets carefully and should be signed by authorized signatory)

COMPLIANCE REPORT OF ELIGIBILITY

Sr. No	Eligibility Claim	Comply? Yes/No	Page No.	Remarks
1.	The Bidder should be a company registered under Indian Companies Act 1956 or a Partnership firm (The copy of Registration Certificate issued by Registrar of Firms/ Certificate of Incorporation issued by Registrar of companies must be attached.)			
2.	The Bidder should have minimum 10 years of experience in Development, Implementation and Maintenance of Software related to Examination Data Processing with result declaration and Confidential Work Management in Universities/Boards/Councils or Reputed Organizations. (Copy of work orders/Work Completion Certificate signed by competent authority must be submitted for proof of experience)			
3.	The bidder should have successfully implemented Examination Data Processing Systems with result declaration or Confidential Work Management at least in two public universities in India. Documentary evidence in support of this duly certified by Authorized Signatory is required to be attached. Work orders/completion certificates of projects must be enclosed and filled in Form-B.			
4.	The Bidder should have minimum average annual turnover of Rs. One Crore during the last three financial years.(Copy of the audited Profit & Loss Statement & Balance Sheet of the firm and Certificate from the Chartered accountant clearly stating the turnover must be submitted).			
5.	Bidder must have at least five years of experience in developing/maintaining secure cloud-based online system handling confidential data (Work order copy of developing/maintaining such system must be attached)			
6.	The bidder should give an undertaking in the form of notarised affidavit of Rs. 50/- that it has not been blacklisted by any Government/Autonomous/PSU type organizations, etc.			
7.	Detailed profile of the Company/ Firm of the bidder with Memorandum of Association (MoA).			
8.	Bidder should have at least CMM/CMMI level 3 valid certification as on date. .(copy of same should be attached)			

9.	Bidder should be ISO 9001:2015, and ISO 27001:2013 certified.(copy of same should be attached)			
10.	The bidding company must be a single company and no consortium shall be allowed (Copy of registration be attached).			
11.	The bidding firm/company must be a single company and no consortium shall be allowed (Copy of registration of firm be attached).			
12.	Income Tax Returns of past 3 years of the bidder			
13.	The Bidders must have a valid PAN, & GST No. (Copy of same should be attached).			
14.	Proof of Paying Tender Cost and EMD must be submitted (If seeking exemption relevant govt. certificates must be submitted)			

Name:
Designation:
Company:

(Signature of the authorized signatory with stamp)

SCHEDULE-III
Technical Bid

DECLARATION REGARDING ACCEPTANCE OF TERMS & CONDITIONS, SCOPE OF WORK CONTAINED IN THE TENDER DOCUMENT

(To be submitted on company's letter head, signed by authorized signatory as Technical Bid)

To

       The Registrar,

       Dibrugarh University,
       Dibrugarh-786004.

Sir,

       I have carefully gone through the Terms & Conditions, Scope of work contained in the Tender Document (No.) regarding Development and Implementation of Examination Confidential Work Management System (ECWMS) at Dibrugarh University. I declare that all the provisions of this Tender Document are acceptable to my Company and we have sufficient number of skilled manpower to carry out the work. I further certify that I am an authorized signatory of my company, therefore, competent to make this declaration

                  Yours truly

                  Name:
                  Designation:
                  Company:
                  Address:

          (Signature of the authorized signatory with stamp and date)